

August 28, 2020

Re: Upcoming Hardware Change, Liquid Chromatography Columns

Dear Valued Customer,

This notification is to inform you that Phenomenex is planning to replace the end fittings of the hardware used to manufacture a wide range of our HPLC columns, including such brands as Luna[®] and Synergi[®]. A full list of the brands of columns that will be affected is provided in **Table 1**.

The new hardware end fitting design has a lower profile than the previous version, providing greater compatibility with a broader range of HPLC systems and ovens. This change will have no impact on chromatographic performance, as there is no change in the fluid path that samples interact with in the end fittings. Despite this, we have spent the last several months performing thorough chromatographic evaluations, including working with customers to verify that the new hardware does not affect their chromatographic results.

Please reference the images below that highlight the visual changes:

Old Hardware:




New Hardware:



This change will be implemented gradually, beginning in October of 2020. For additional information, please contact your Phenomenex Technical Representative or contact us at support@phenomenex.com.

Sincerely,


Jason Anspach, PhD
LC Global Product Manager
Phenomenex, Inc.


Pablo Rengel
Manager Quality Assurance & Regulatory Affairs
Phenomenex, Inc.

- Australia ●
- Austria ●
- Belgium ●
- Canada ●
- China ●
- Denmark ●
- Finland ●
- France ●
- Germany ●
- India ●
- Ireland ●
- Italy ●
- Luxembourg ●
- Mexico ●
- Netherlands ●
- New Zealand ●
- Norway ●
- Puerto Rico ●
- Sweden ●
- United Kingdom ●
- USA ●

Revision: 0
PHEN-LETTER-20-030

Table 1. List of brands affected by new end fitting change.

AQUA™	EnviroSep™	LiChospher®	SphereClone™
BioSep™	EZ:faast™	Luna®	Spherex™
Bondclone™	HyperClone™	Nucleosil®	Synergi™
Chirex™	IB-Sil™	Phenogel™	Ultracarb™
Chrom-Clone	Inertsil®	PhenoSphere™	Ultramex™
Clarity®	Inertclone™	PolymerX™	Yarra™
Columbus™	Jupiter®	Prodigy™	Zorbax®
Curosil™	LiChrosorb®	Rezex™	-

End of the document.

- Australia ●
- Austria ●
- Belgium ●
- Canada ●
- China ●
- Denmark ●
- Finland ●
- France ●
- Germany ●
- India ●
- Ireland ●
- Italy ●
- Luxembourg ●
- Mexico ●
- Netherlands ●
- New Zealand ●
- Norway ●
- Puerto Rico ●
- Sweden ●
- United Kingdom ●
- USA ●